

## Overseas government offices or other organisations that provide information / services for international students in foreign countries

### U.K.

#### **(1) Matters relating to schools / universities / colleges / courses / accommodation facilities**

- (a) Independent schools - students or parents can contact the association to which that school belongs to. Information on individual association can be found at the Independent Schools Council's website [www.isc.co.uk](http://www.isc.co.uk)
- (b) Independent colleges - please contact the following organisation  
The British Accreditation Council for Independent Further and Higher Education (BAC)  
Website: [www.the-bac.org](http://www.the-bac.org) E-mail: [info@the-bac.org](mailto:info@the-bac.org)  
Address: The British Accreditation Council, 44 Bedford Row, London, WC1R 4LL, U.K.  
Tel.: +44 (0)20 7447 2584 Fax: +44 (0)20 7447 2585
- (c) Colleges/schools - please browse the following websites  
Colleges/schools in England and Wales - EduBase ( Website: [www.edubase.gov.uk/](http://www.edubase.gov.uk/) )  
Colleges/schools in Scotland - HM Inspectorate of Education ( Website: [www.hmie.gov.uk](http://www.hmie.gov.uk) )  
Colleges/schools in Northern Ireland - Department of Education ( Website: [www.deni.gov.uk](http://www.deni.gov.uk) )
- (d) Universities - please contact the following organisation
- (i) The Quality Assurance Agency for Higher Education  
Website: [www.qaa.ac.uk](http://www.qaa.ac.uk) E-mail: [comms@qaa.ac.uk](mailto:comms@qaa.ac.uk)  
Address: Head office, Southgate House, Southgate Street, Gloucester GL1 1UB, U.K.  
Tel.: +44 (0)14 5255 7000 Fax: +44 (0)14 5255 7070
- (ii) UK Border Agency ( Website: [www.ukba.homeoffice.gov.uk/](http://www.ukba.homeoffice.gov.uk/) )
- (e) English language courses - please contact the following organisations
- (i) English UK ( Website: [www.englishuk.com](http://www.englishuk.com) )
- (ii) The British Council in the UK ( Website: [www.britishcouncil.org](http://www.britishcouncil.org) )
- (f) Other related website
- (i) UK Council for International Students Affairs ( Website: [www.ukcisa.org.uk/](http://www.ukcisa.org.uk/) )

## **U.K.** (con't)

### **(2) Crimes or accidents**

Dial 999 and ask for the police service or ambulance. ( Website: [www.police.uk/](http://www.police.uk/) )



## **Australia**

### **(1) Matters relating to schools / universities / colleges / courses / accommodation facilities**

(a) Colleges / Universities - please contact the following organisation

The Department of Education, Employment and Workplace Relations - Education Services for Overseas Students (ESOS)

Website: [www.aei.gov.au/AEI/ESOS/](http://www.aei.gov.au/AEI/ESOS/)

Tel.: +61 (2) 6240 5069

Fax: + 61(2) 6123 5870

### **(2) Crimes or accidents**

Dial 000 and ask for the police service or ambulance. ( Website: [www.afp.gov.au/contact.html](http://www.afp.gov.au/contact.html) )

## Canada

### **(1) Matters relating to schools / universities / colleges / courses / accommodation facilities**

(a) Schools / Colleges / Universities – students or parents can contact the Ministry of Education in each province. Information on the Ministry of Education in each province can be found at the following websites:

(i) Government of Canada site for international students

Website: [www.edu-canada.gc.ca](http://www.edu-canada.gc.ca)      Email: [engserv@international.gc.ca](mailto:engserv@international.gc.ca)

Address: Enquiries Service (BCI), Foreign Affairs and International Trade Canada

125 Sussex Drive, Ottawa, Ontario, Canada K1A 0G2

Fax: (613) 996 9709

(ii) Council of Ministers of Education, Canada

Website: [www.cmec.ca](http://www.cmec.ca)      Email: [information@cmec.ca](mailto:information@cmec.ca)

Address: 95 St. Claire Avenue West, Suite 1106, Toronto, Ontario M4V 1N6, Canada

Tel.: (416) 962 8100

Fax: (416) 962 2800

(b) Other related websites

(i) Canadian Education Centre Network ( Website: [www.studycanada.ca](http://www.studycanada.ca) )

(ii) Canadian Bureau for International Education ( Website: [www.cbie.ca/](http://www.cbie.ca/) )

### **(2) Crimes or accidents**

Dial 911 and ask for the police service or ambulance.

( Website: [www.rcmp-grc.gc.ca/cont/index-eng.htm](http://www.rcmp-grc.gc.ca/cont/index-eng.htm) )

## **New Zealand**

### **(1) Matters relating to schools / universities / colleges / courses / accommodation facilities**

(a) New Zealand Qualification Authority

Website: [www.nzqa.govt.nz/for-international/overview.html](http://www.nzqa.govt.nz/for-international/overview.html)

E-mail: [helpdesk@nzqa.govt.nz](mailto:helpdesk@nzqa.govt.nz)

Address: Level 13, 125 The Terrace, Wellington 6011, New Zealand

Postal address : PO Box 160, Wellington 6140, New Zealand

Tel.: +64 (4) 463 3000

Fax: +64 (4) 463 3112

(b) Other related website

(i) New Zealand Educated ( Website: [www.newzealandeducated.com/](http://www.newzealandeducated.com/) )

### **(2) Crimes or accidents**

Dial 111 and ask for the police service or ambulance.

( Website: [www.police.govt.nz/service/111/index.html](http://www.police.govt.nz/service/111/index.html) )