

## **Education Bureau Circular Memorandum No. 183/2018**

From : Secretary for Education

To : Heads of Primary and Secondary Schools

Ref. : EDB(EID/ITE)/IT/PRO/189

Date : 2 November 2018

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### **Assisting Students from Low-income Families in Undertaking Internet Learning at Home**

#### **Summary**

The purpose of this circular memorandum is to inform heads of primary and secondary schools of the related services which assist students from low-income families in undertaking Internet learning at home.

#### **Details**

2. The “i Learn at home” Internet Learning Support Programme (Programme), funded by the Office of the Government Chief Information Officer (OGCIO), ended officially by the end of August 2018. To continue to assist students from low-income families in undertaking Internet learning at home, the OGCIO hereby introduce to schools the related services continue to be offered by two non-profit-making organisations (NPOs), namely The Boys’ and Girls’ Clubs Association (BGCA) and WebOrganic, for eligible families and students from the 2018/19 school year. For details of the services, please refer to the appendix.

3. Schools are advised to introduce the above services to parents and students in need.

#### **Enquiry**

4. For information on eligibility, the latest offers and service details, please contact BGCA at 2520 5820 or WebOrganic at 2922 9200 direct. For other enquiries, please contact Mr Charles MAK (Tel. no.: 2582 4543; e-mail: ckfmak@ogcio.gov.hk) or Ms Elke MAK (Tel. no.: 2582 4517; e-mail: eypmak@ogcio.gov.hk) of the OGCIO.

Dr W C HO  
for Secretary for Education

c.c. Heads of Sections – for information

香港特別行政區政府  
政府資訊科技總監  
辦公室



OFFICE OF THE  
GOVERNMENT CHIEF INFORMATION OFFICER

THE GOVERNMENT OF THE HONG KONG  
SPECIAL ADMINISTRATIVE REGION

## **Assisting students from low-income families in undertaking Internet learning at home**

### **Purpose**

The Office of the Government Chief Information Officer (OGCIO) sincerely thanks your school for supporting the “i Learn at home” Internet Learning Support Programme (the Programme). The Programme ended officially by the end of August 2018. To assist students from low-income families in undertaking Internet learning at home, we hereby introduce related services continued to be offered by non-profit-making organisations (NPOs).

### **Details**

2. The OGCIO commissioned two NPOs, namely The Boys’ and Girls’ Clubs Association of Hong Kong (BGCA) and WebOrganic, to implement the Programme from the 2011/12 school year to 2017/18 school year to provide Internet learning support services to eligible families. One of the Programme’s objectives is to facilitate NPOs to progressively develop a long-term operation model within the funding period to continue the support on Internet learning for needy students. Having accumulated operation experience over the years, BGCA and WebOrganic continue to provide the following services to eligible families and students from the 2018/19 school year :

- BGCA launches the “Community Digital Competence Hub” to provide students from its low-income family members with thematic computer courses, information technology experiential activities and free computer and Internet access technical support (such as computer check-up and repair), as well as counselling service provided by registered social workers on the ‘Healthy Use of the Internet’ to assist parents in handling problems related to their children’s use of the Internet.
- WebOrganic launches the “Broadband Service Concession Scheme for Students from Low-income Families” and a discounted computer scheme for students to offer broadband Internet services and computer products at discounted prices for purchase by eligible families across the territory, and arrange purchase of computers by instalment for eligible families.

3. For information on eligibility, the latest offers and service details, please contact the two NPOs directly:

**BGCA**

Hotline: 2520 5820

E-mail: [cdch@bgca.org.hk](mailto:cdch@bgca.org.hk)

Website: [www.bgca.org.hk/?locale=en-US](http://www.bgca.org.hk/?locale=en-US)

Service details:



**WebOrganic**

Hotline: 2922 9200

E-mail: [info@weborganic.hk](mailto:info@weborganic.hk)

Website: [www.weborganic.hk/en](http://www.weborganic.hk/en)

Service details:

Broadband  
services



Computer products  
(Chinese only)



4. If you would like to introduce the services to parents and students, you may refer to the school notice template enclosed (see Annex).

5. Moreover, please recover the promotion posters and leaflets related to the Programme, and remove the hyperlink from your school website, if applicable.

**Enquiry**

6. Please contact Mr Charles Mak (Tel. no.: 2582 4543 / e-mail: [ckfmak@ogcio.gov.hk](mailto:ckfmak@ogcio.gov.hk)) or Ms Elke Mak (Tel. no.: 2582 4517 / e-mail: [eypmak@ogcio.gov.hk](mailto:eypmak@ogcio.gov.hk)) for other enquiries relating to the Programme.

**Office of the Government Chief Information Officer  
October 2018**

**Introduction of services provided by non-profit-making organisations  
to students and parents  
(Template)**

*The two non-profit-making organisations will keep updating the service details.  
Please note and check the latest offers and service details published on the organisations’  
websites.*

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To Parents,

**Assisting students from low-income families in undertaking Internet learning at  
home**

To assist eligible students in undertaking Internet learning at home, non-profit-making organisations, namely The Boys’ and Girls’ Clubs Association of Hong Kong (BGCA) and WebOrganic, continue to provide the following services from the 2018/19 school year:

- BGCA launches the “Community Digital Competence Hub” to provide students from its low-income family members with thematic computer courses, information technology experiential activities and free computer and Internet access technical support (such as computer check-up and repair), as well as counselling service provided by registered social workers on the ‘Healthy Use of the Internet’.
- WebOrganic launches the “Broadband Service Concession Scheme for Students from Low-income Families” and a discounted computer scheme for students to offer broadband Internet services and computer products at discounted prices for purchase by eligible families across the territory.

For information on eligibility, the latest offers and service details, please contact the two non-profit-making organisations directly or (teacher’s name) of our school (Tel. no. xxxx xxxx):

**BGCA**

Hotline: 2520 5820

E-mail: [cdch@bgca.org.hk](mailto:cdch@bgca.org.hk)

Website: [www.bgca.org.hk/?locale=en-US](http://www.bgca.org.hk/?locale=en-US)

Service details:



**WebOrganic**

Hotline: 2922 9200

E-mail: [info@weborganic.hk](mailto:info@weborganic.hk)

Website: [www.weborganic.hk/en](http://www.weborganic.hk/en)

Service details:

Broadband  
services



Computer products  
(Chinese only)



<Name of Principal>  
The Principal, <School Name>