



# Ransomware Update

Garrick Ng

Cyber Security Professionals Awards – Gold Winner

Smart City Consortium Security SIG Chairman

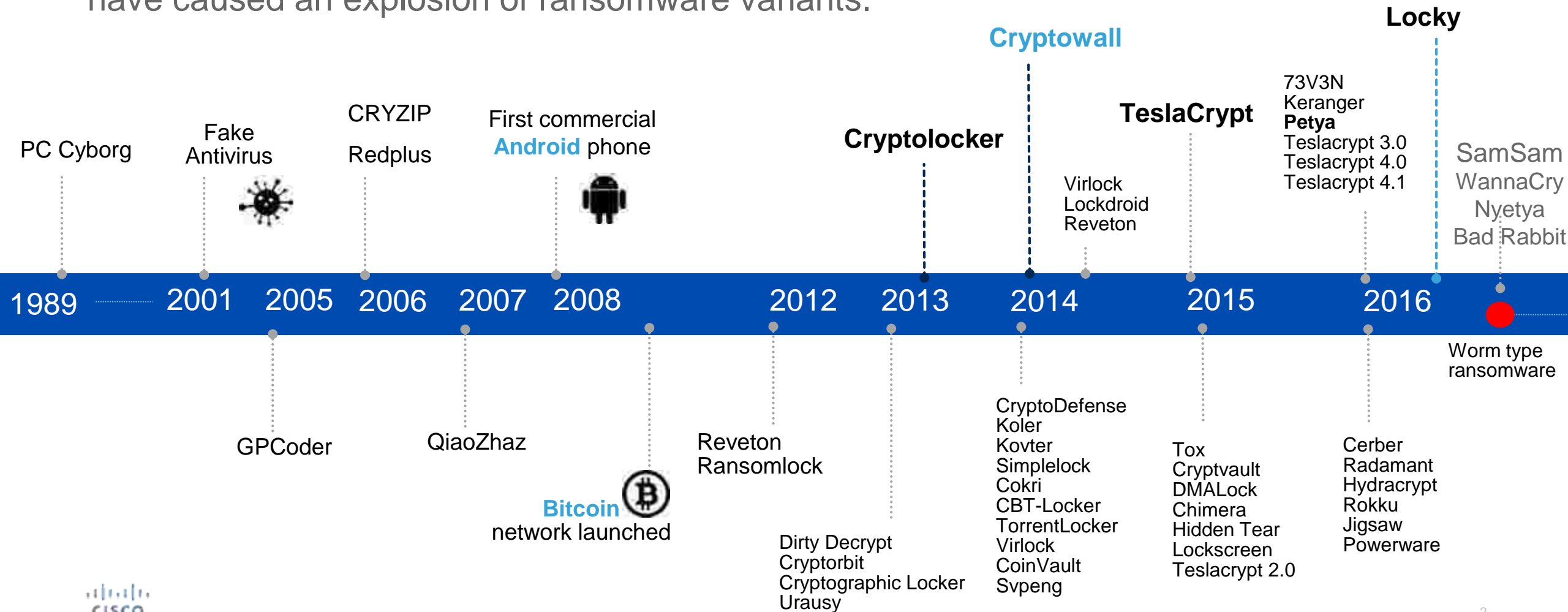
Chief Technology Officer

Cisco Hong Kong, Macau, Taiwan

Nov 2017

# The Evolution of Ransomware Variants

The confluence of easy and effective encryption, the popularity of exploit kits and phishing, and a willingness for victims to pay have caused an explosion of ransomware variants.





# Ransomware in 2016: \$1 billion

Locky, Cerber, CryptXXX, Cryptowall, ...

your computer files have been encrypted. Don't panic, I'll find documents, etc...  
But, don't worry! I have not deleted them, yet.  
You have 24 hours to pay 150 and I'll be...



Your computer files have been encrypted. Your photos, videos, documents, etc...  
But, don't worry! I have not deleted them, yet.  
You have 24 hours to pay 150 USD in Bitcoins to get the decryption key.  
Every hour files will be deleted. Increasing in amount every time.  
After 72 hours all that are left will be deleted.

If you do not have bitcoins Google the website Localbitcoins.  
Purchase 150 American Dollars worth of Bitcoins or .4 BTC. The system will accept either one.  
Send to the Bitcoins address specified.  
Within two minutes of receiving your payment your computer will receive the decryption key and return to normal.  
Try anything funny and the computer has several safety measures to delete your files.  
As soon as the payment is received the crypted files will be returned to normal.

Thank you

59:59

1 file will be deleted.

[View encrypted files](#)

Please, send \$150 worth of Bitcoin here:

15byNgDnqYQR5vSHJ8PTAEjbKy4dwNBCZ

I made a payment, now give me back my files!





Email: [cryptohitman@yandex.com](mailto:cryptohitman@yandex.com)

Your files have been encrypted. We will delete files every hour.  
Ransom / Recompensa id: 10958847  
You must pay \$150.050 in Bitcoins to the address specified below:  
Depending on the amount of files you have your ransom can double to \$300  
if you don't pay within 36 hours.  
Take a picture of the BTC address, Ransom ID and contact email.  
We will delete files every hour until you pay!  
If you do not have Bitcoins visit [www.localbitcoins.com](http://www.localbitcoins.com) to purchase.  
Your payment BTC Address is 19a93M52GK177yfyvz88a4ubc1pwtfx5wE  
Everytime you restart your computer it reencrypts everything. It will take a while  
for you to see the this screen again. Take a photo in case you want to contact us.  
Every time you restart the computer you run the risk of damaging the hard drive.  
Questions - email us: [cryptohitman@yandex.com](mailto:cryptohitman@yandex.com)

# HITMAN

Y  
A  
T  
E  
OS

59:52

5 files will be deleted. 3 archivos seran

Send - Envie \$150 worth of Bitcoin here

19a93M52GK177yfyvz88a4ubc1pwtfx5wE

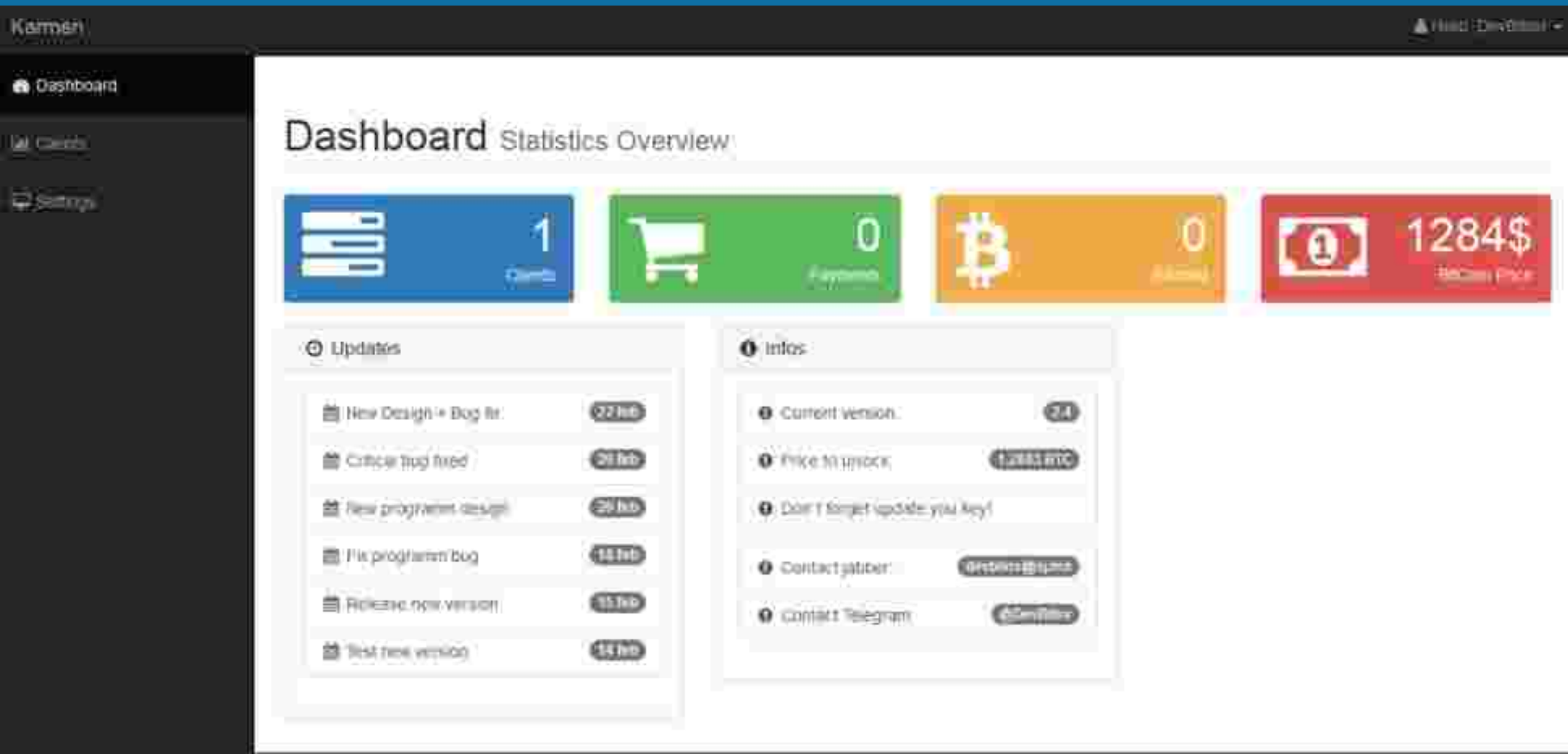
I made a comment and you the best my Hit! How it says about  
your ransom and actions!

Email:  
[cryptohitman@yandex.com](mailto:cryptohitman@yandex.com)

# RaaS



# RaaS: Karmen





# Live Chat with customer services

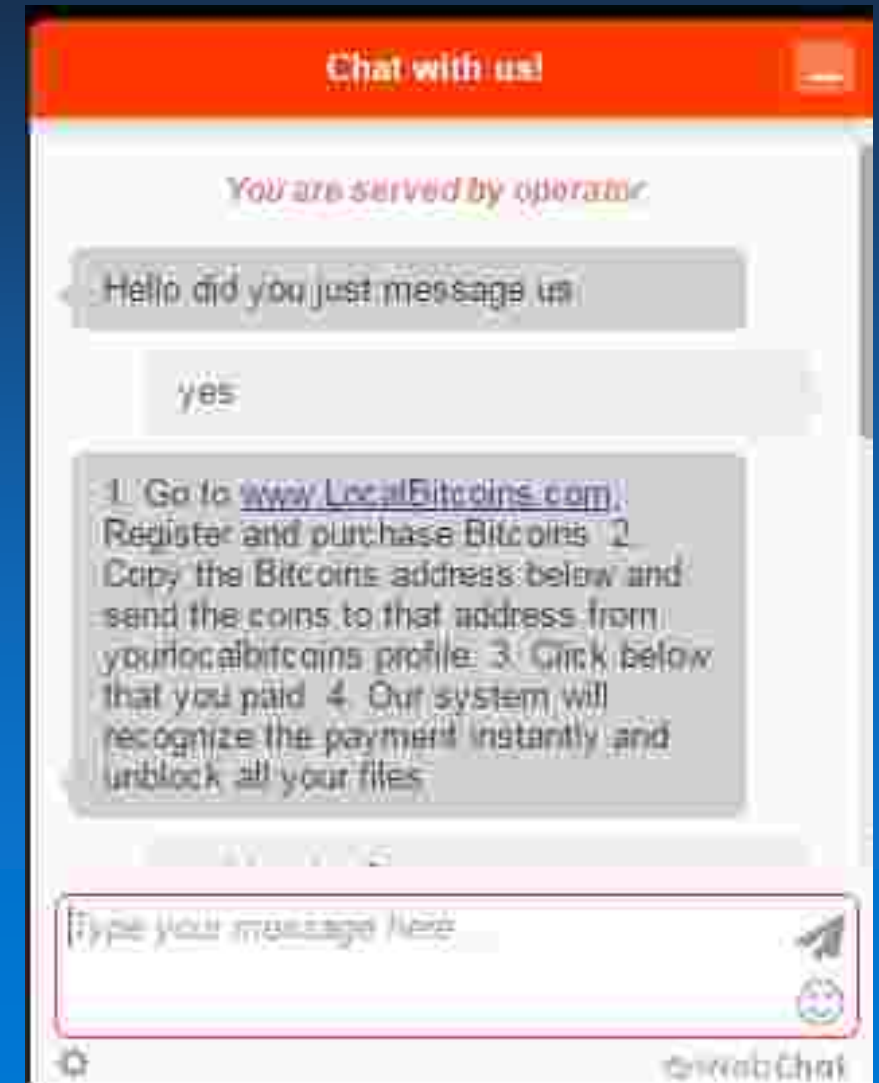
## Padcrypt



## CTB-Locker

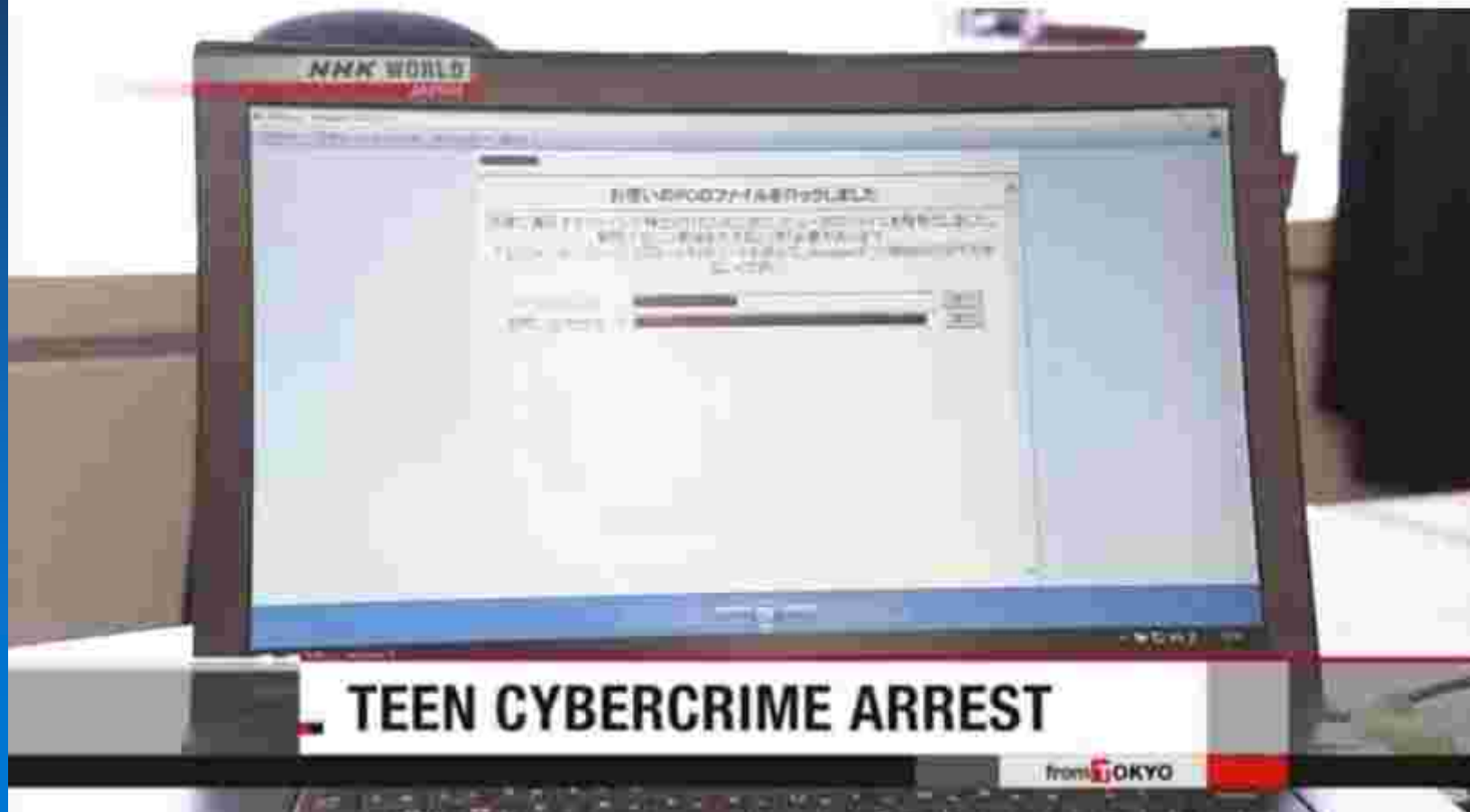


## Jigsaw



# 14-Year-Old Japanese Boy Arrested for Creating Ransomware

NHK WORLD News





**Swansea Police, Massachusetts \$750**

**Dickson County Police, Tennessee \$572**

**Tewksbury Police, Massachusetts \$500**

**Midlothian Police, Chicago \$500**

**Melrose Police, Massachusetts \$450**

**Melrose Police Dept, MA. \$500**



▶ 工學院某老師  
◦ 釣魚信件騙取密碼

寄件者：support@sth.edu.hk

主旨：重要提示：親愛的電子郵件帳戶的用戶

內容：

您的郵箱已超過管理員設置的默認存儲限制，  
您目前正在運行的低，你可能無法發送或接收新郵件，  
直到您重新驗證您的郵箱。

重新驗證您的郵箱，請點擊下面的鏈接，  
並正確填寫所需的所有信息：

<http://redcliffebedandbreakfast.com/wp-info/webmail.html>

謝謝  
系統管理員



駭客

利用盜取之帳號密碼

學校郵件主機  
名譽評等降級  
寄外信件遭退

帳號密碼取得



重新驗證畫面

請點擊“鏈接”

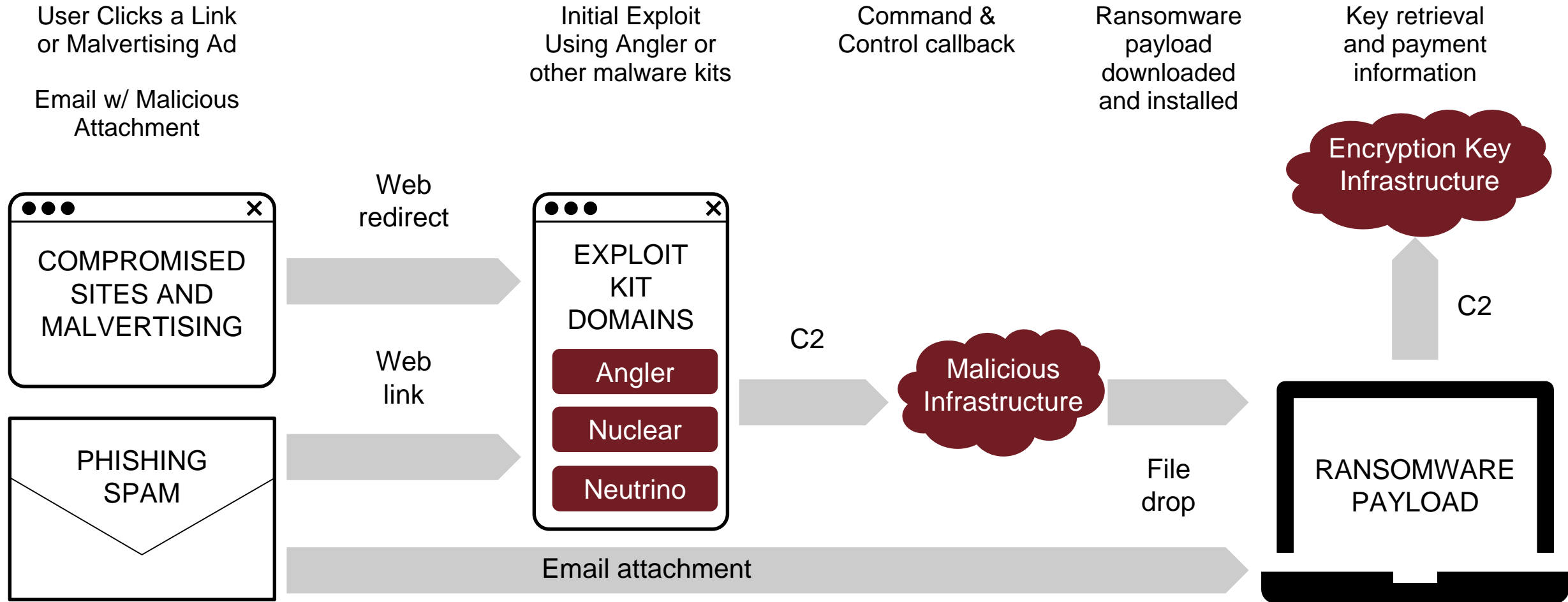




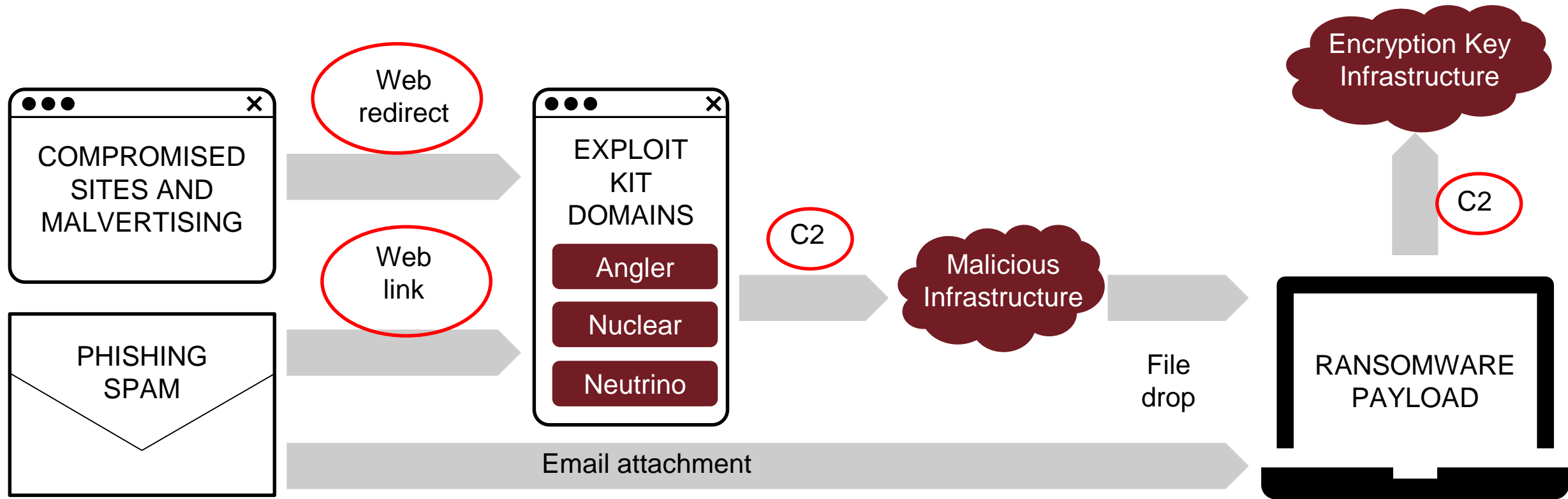
We have FW,  
and we have Anti-Virus



# How Ransomware Works



# Most Ransomware Relies on DNS and C2 Callbacks



Encryption C&C

Payment MSG

NAME	DNS	IP	NO C&C	TOR	PAYMENT
Locky					DNS
SamSam					DNS (TOR)
TeslaCrypt					DNS
CryptoWall					DNS
TorrentLocker					DNS
PadCrypt					DNS (TOR)
CTB-Locker					DNS
FAKBEN					DNS (TOR)
PayCrypt					DNS
KeyRanger					DNS



# Predictive

100B

requests  
per day

85M

daily active  
users

12K

enterprise  
customers

160+

countries  
worldwide

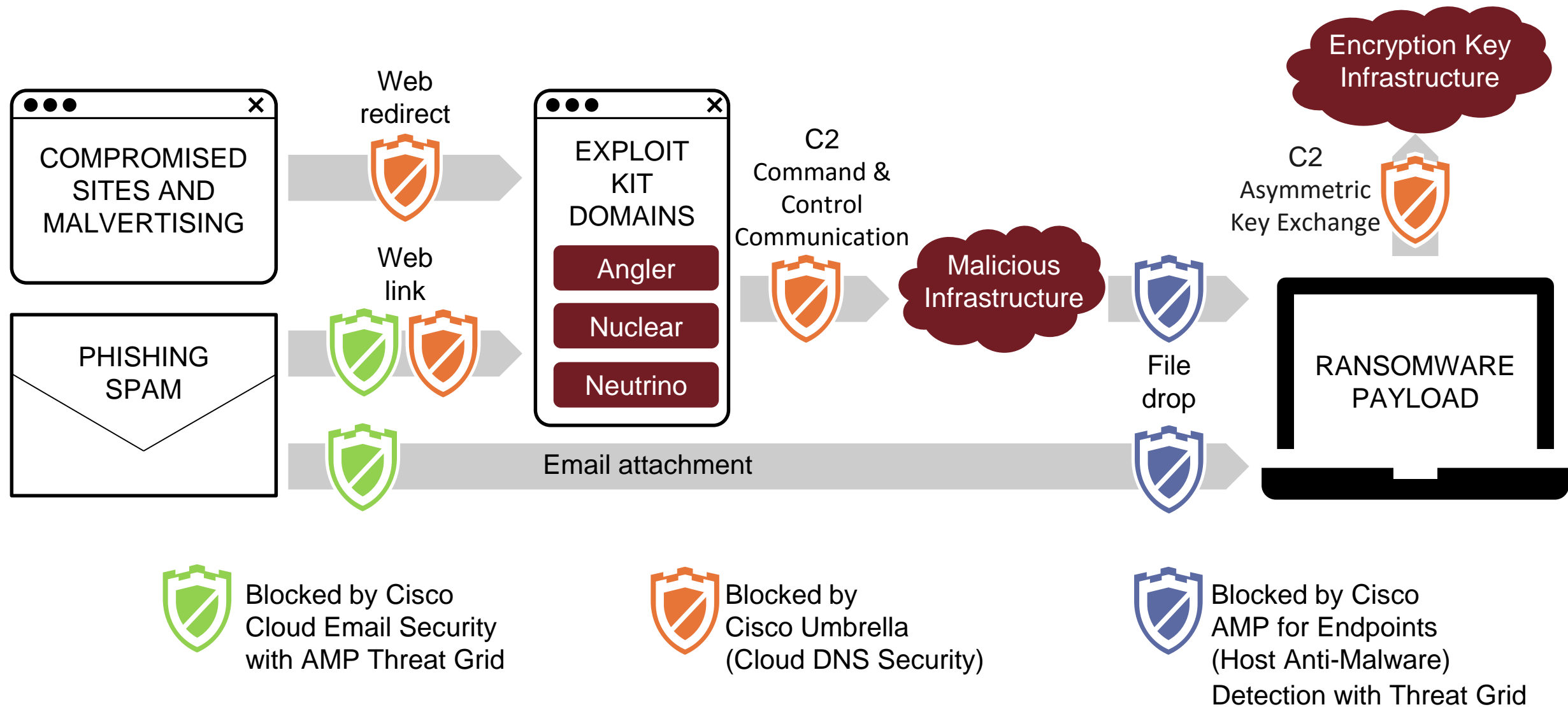


# CRYPTOLOCKER

The "Ripple Effect" by OpenDNS Research

[https://youtu.be/acwD\\_OA3QZ4](https://youtu.be/acwD_OA3QZ4)

# Basic defense: Prevent, Detect and Contain Ransomware with Cisco Email Security, Umbrella, and AMP for Endpoint



# 14 Day Free Trial of Cisco Umbrella

Get started in 30 seconds

No credit card or phone call required

All fields are required

## WHAT IS INCLUDED?

- ✓ Threat protection like no other – block malware, C2 callbacks, and phishing.
- ✓ Predictive intelligence – automates threat protection by uncovering attacks before they launch.
- ✓ Worldwide coverage in minutes – no hardware to install or software to maintain.
- ✓ Weekly security report – get a personalized summary of malicious requests & more, directly to your inbox.



First name

Last name

Company Email

Company Phone

Company Name

Select your country

Are you an MSP, IT services provider or reseller?

No

CREATE MY TRIAL

By clicking "Create my trial", you agree to the Umbrella [Terms of Service](#) and [Privacy Policy](#) and you understand that your personal information may be transferred for processing outside your country of residence, where standards of data

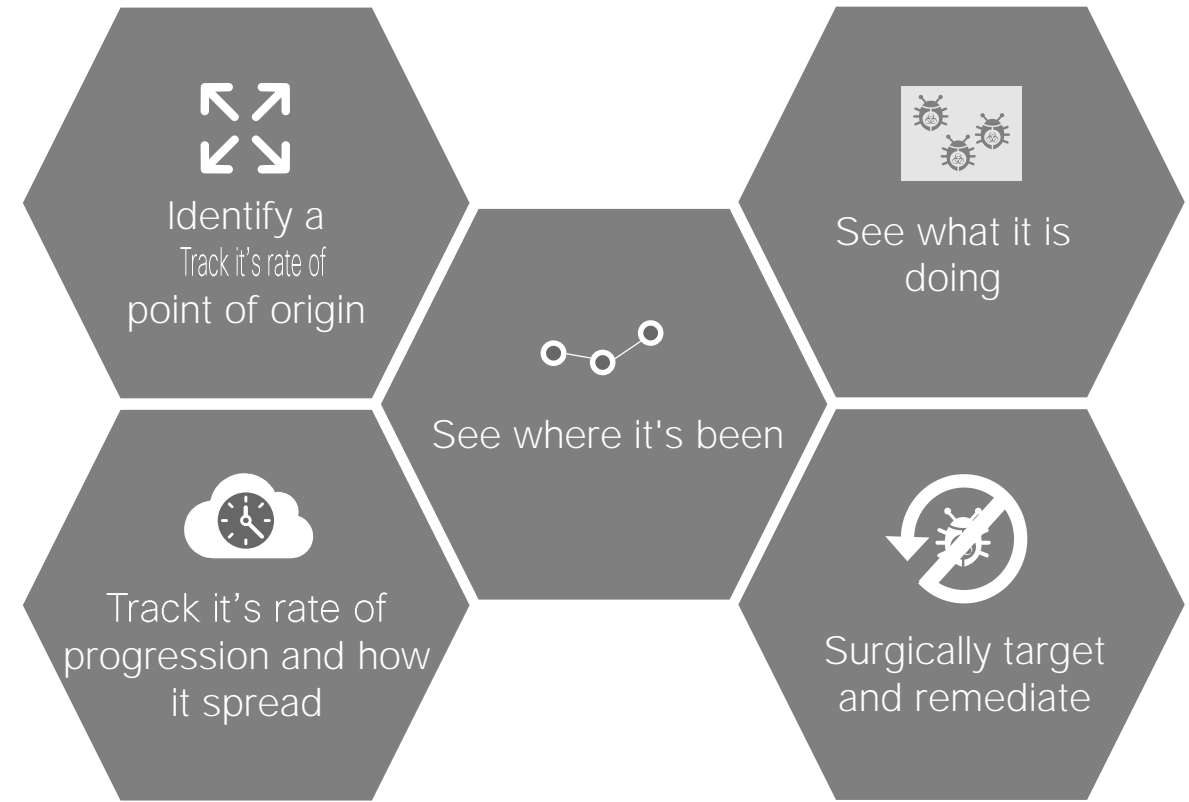
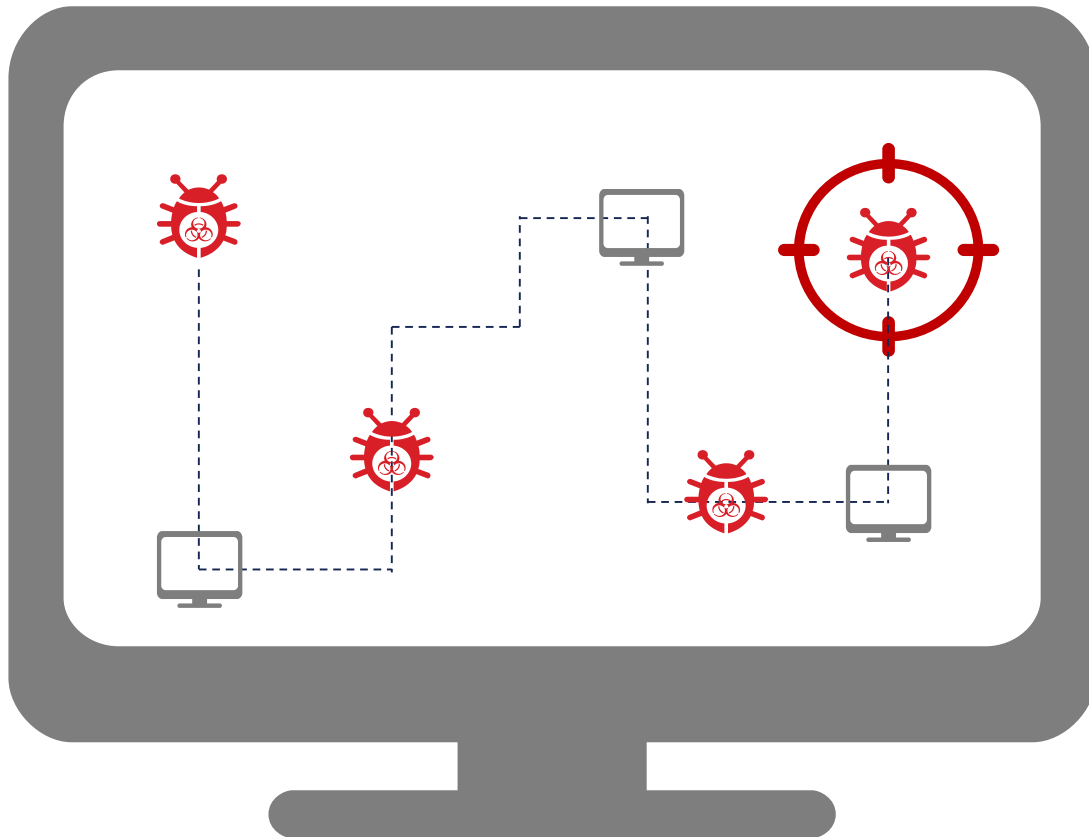
# Continuous Analysis and Retrospective Security

Only AMP for Endpoints Continuously Monitors, Records, and Analyzes All File Activity, Regardless of Disposition



Monitor  
+  
Detect

● Recording



## Network File Trajectory for 0517f034...588e1374

File SHA-256

0517f034...588e1374 

File Name

WindowsMediaInstaller.exe

File Type

MSEXE

File Category

Executables

Current Disposition

 Malware 

Threat Score

 High 

First

Last

Event

Seen

Seen

### Trajectory

Dec 06,  
2015

10:57

17:40

18:06

18:10

18:14

18:17

10.4.10.183

10.5.11.8

10.3.4.51

10.5.60.66





# What customers are saying about AMP for Endpoints

CISCO ADVANCED MALWARE PROTECTION CUSTOMER TESTIMONY

**“** We displaced Symantec Endpoint Protection and within 10 days, we detected over 500 new vulnerabilities in our environment, increased our threat detection by 200% and reduced our incident response time by 10 days. Overall, AMP for Endpoints has been one product that has increased our security visibility the most in the past 18 months.

— Chief Information Security Officer, Medium Enterprise Computer Software Company

Source: Chief Information Security Officer, Medium Enterprise Computer Software Company

Validated | Published Apr 7, 2017 | ID: 02F-85C-WM

**CISCO** | TechValidate

CISCO ADVANCED MALWARE PROTECTION CUSTOMER STATISTIC

84% of surveyed customers reduced threat detection time by 6 hours or more with AMP for Endpoints.

**84%**

Source: TechValidate survey of 470 users of Cisco Advanced Malware Protection

Validated | Published Apr 7, 2017 | ID: 02F-85C-WM

**CISCO** | TechValidate

Visit <https://www.techvalidate.com/collections/amp-for-endpoints-survey-results> for more quotations and metrics



# Ransomware 2.0

Targeted Ransomware (APT)

Cryptoworm



**Hollywood Presbyterian Medical Center**  
**Methodist Hospital in Henderson, Kentucky**  
**Chino Valley Medical Center in Chino, Ontario, California**  
**Desert Valley Hospital in Victorville, Ontario, California**  
**Ottawa Hospital, Canada**  
**MedStar managed hospitals in Baltimore, Washington, Maryland**  
**King's Daughter's Health, Indiana**  
**Alvarado Hospital Medical Center, San Diego**  
**Chino Valley Medical Center, California**  
**Desert Valley Hospital, California**

**LA Hollywood Presbyterian Medical Center, \$17000**





**Email, financial aid, voice mail, phone system. \$28,000 ransom**

Dec 2016



**San Francisco MUNI Railway, 900 computer encrypted, demand for \$73,000**

Nov 2016







메인 사이트의 트래픽 과부하로 인해 임시 사이트를 운영하고 있습니다.

랜섬웨어 서버복구 과정에 대한 공지,

사이트 복원을 비롯한 문의 사항에 대한 응대를 진행하고 있습니다.

이용에 불편을 드려 죄송합니다.

[임시 사이트 바로가기 >](#)

[기존 사이트 바로가기 >](#)



Due to heavy traffic on the main site, we run temporary sites.

Notice of Ransomware server recovery process.

We are responding to inquiries, including site restoration.

We apologize for the inconvenience.

Temporary site shortcut>

153 Linux servers, 3400 websites encrypted. **\$1 million US** paid

Existing site shortcut>



TALOS

WANNACRY?

12/5/2017





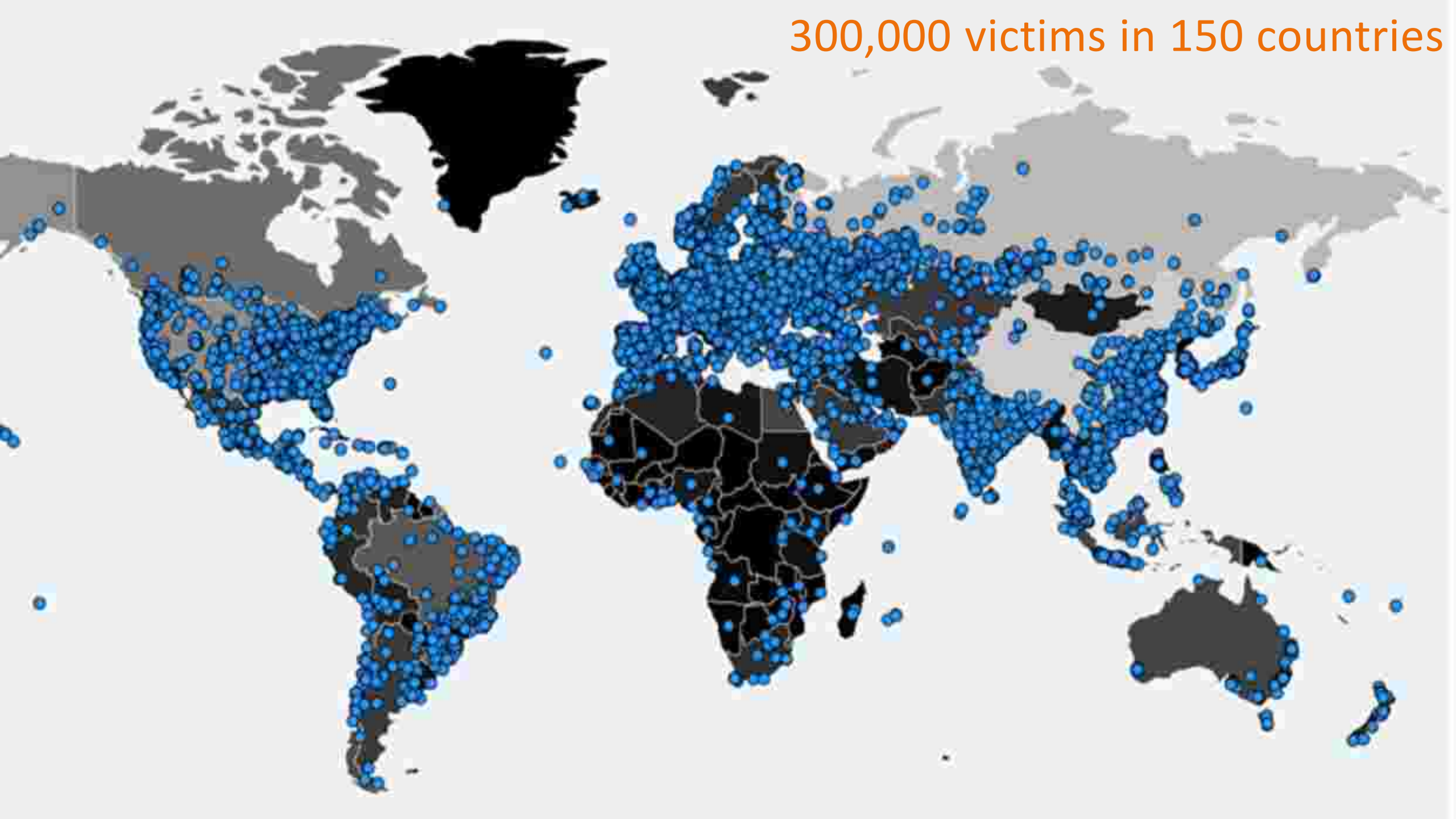


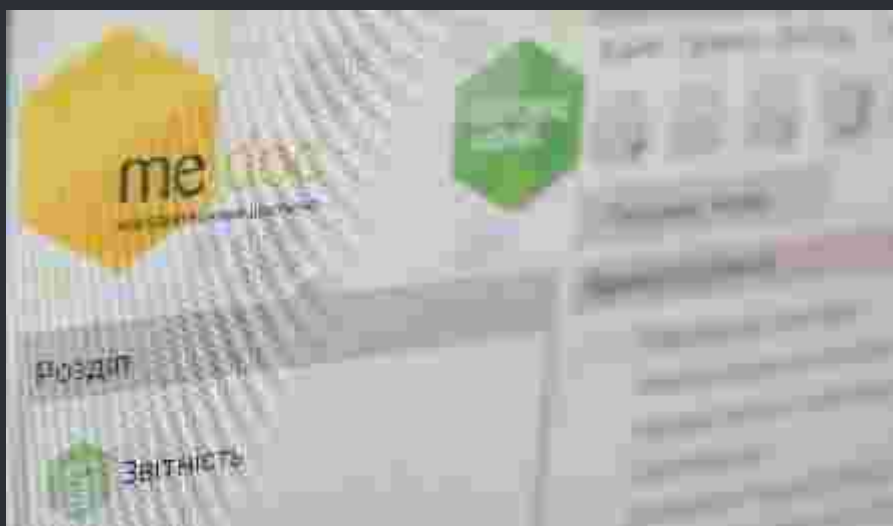
Abfahrt	Linie	Nach	Gleis
Zeit	Ober	Oberhausen	
10:10	Friedrichshagen - Langenitz	Hbf	8
10:20	Friedrichshagen - Langenitz	(S) Hbf	11
10:30	Friedrichshagen - Langenitz	(S) Hbf	10
10:31	Friedrichshagen - Langenitz	(S) Hbf	8
10:36	Friedrichshagen - Langenitz	(S) Hbf	9
10:36	Friedrichshagen - Langenitz	(S) Hbf	5
10:36	Friedrichshagen - Langenitz	(S) Hbf	14
10:44	Friedrichshagen - Langenitz	(S) Hbf	11
10:45	Friedrichshagen - Langenitz	(S) Hbf	
10:50	Friedrichshagen - Langenitz	(S) Hbf	





300,000 victims in 150 countries



[illegible]

27/6/2017





Reckitt Benckiser - \$117 million



Maersk - \$200-\$300 million



Fedex and TNT: \$300 million



Merck: \$310 million

# Why so powerful?

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WannaCry = Ransomware + Exploit + Worm

# WannaCry

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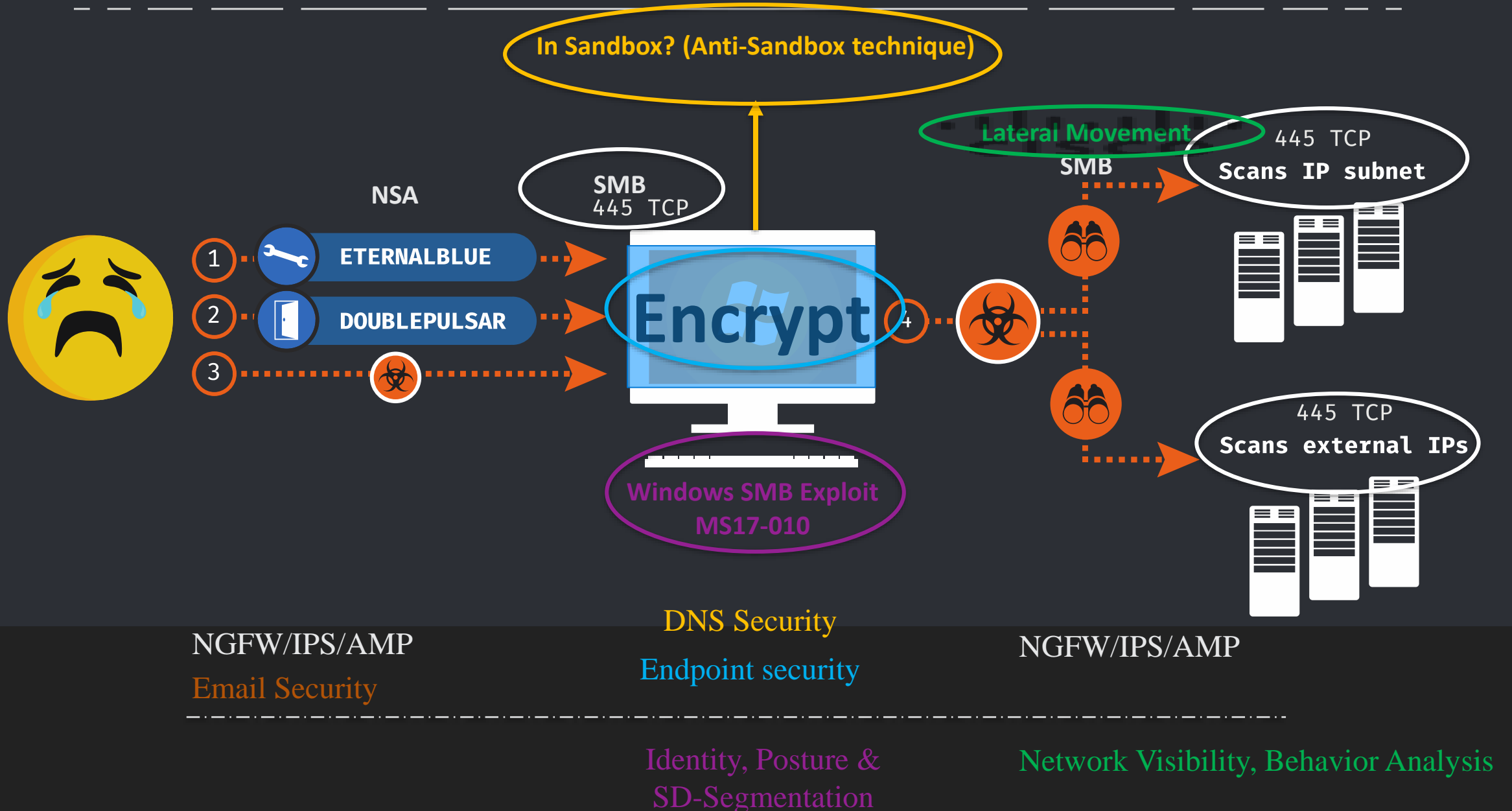
In Sandbox? (Anti-Sandbox technique)  
Check domain (Kill Switch)



Windows SMB Exploit  
MS17-010



# WannaCry Defense



# Timeline of 'WannaCry' Ransomware Defense



## MICROSOFT Security Bulletin March 14th, 2017

On March 14th, Microsoft released a patch (MS17-010) for a new SMB vulnerability.

## Cisco NGFW | Meraki MX March 14th, 2017

On the same day, Cisco Talos released Snort® signature #41978 to detect vulnerability identified in MS17-010.

## Shadow Brokers April 14th, 2017

A group known as "The Shadow-Brokers" released a list of vulnerabilities allegedly stolen from the National Security Agency (NSA) and go by the names of Flame, Blue and Double Pulse.

## Cisco NGFW | Meraki MX April 25th, 2017

Talos released Snort® signatures #42329, #42330, #42340 for Double Pulse and Anonymous SMB shares.

## TALOS

### Cisco TALOS

With more than 250 world-class researchers around the globe and a global network of intelligence and data sources, Cisco continues to monitor, research, and protect customers against 'WannaCry' and other emerging threats.

### Cisco Umbrella May 12th, 2017 | 10:12 UTC

Cisco Umbrella adds attribution of the attack type to ransomware and moves the IP switch claim to the malware category.

### Cisco AMP May 12th, 2017 | 9:38 UTC

Approximately 60 minutes after the first seen samples, AMP detected the ransomware. Threat was detected via automatic analysis rules and file prevalence methods.

AMP successfully detected and blocked on endpoints, email and web gateways and network security.

### Cisco Umbrella May 12th, 2017 | 7:43 UTC

Cisco Umbrella pushes IP switch claim globally into Newly Seen Domains categories which resulted in detection against the ransomware and blocking of the worm.

### Cisco Investigate May 12th, 2017 | 7:30 UTC

SecureWorkTechBlog releases information about a new attack dubbed 'WannaCry' on Twitter and its blog.

Cisco Investigate screenshot was included in the blog as it was used as a part of the intelligence collection and discovery.

# Best Practices – Things I Can Do!

1. Do you have good disaster recovery (People/Process/Tools)? Train to implement it on a regular basis.
2. Do you have good offline back ups? Test them regularly.
3. Patch your systems, update your AV ASAP
4. Additional layer of defense such as DNS (Umbrella) and Anti-malware solution
5. End of life hardware / software?
6. Educate users on emails with links and attachments



# Ransomware Defense for Dummies



The screenshot shows the Cisco Ransomware Defense landing page. At the top, the Cisco logo is on the left, and navigation links for 'Products & Services', 'Support', 'How to Buy', 'Training & Events', and 'Partners' are on the right. Below the navigation bar, the breadcrumb 'Solutions / Security' is visible. The main heading is 'Cisco Ransomware Defense'. To the left of the main text is a large graphic with a blue top section saying 'Brought to you by' above the Cisco logo, and a black bottom section with 'Ransomware Defense' in white and 'dummies' in yellow. To the right of the graphic, the subheading 'Keep ransomware at bay' is followed by a paragraph: 'Don't let ransomware sidetrack your business by fighting it in all the places where it will try to get in. Our solution protects you from the DNS layer to email to the endpoint. And it's backed by industry-leading Talos threat research.' Below this text are two buttons: 'Get the book' and 'Contact us'. A secondary navigation bar at the bottom of the main content area includes 'What's Inside', 'News', 'Services', and 'Resources'. The 'What's Inside' section is active, showing a subheading 'What's inside Ransomware Defense' and a paragraph: 'Ransomware can penetrate organizations in multiple ways. Reducing the risk of infections requires more than a single product. Cisco'.

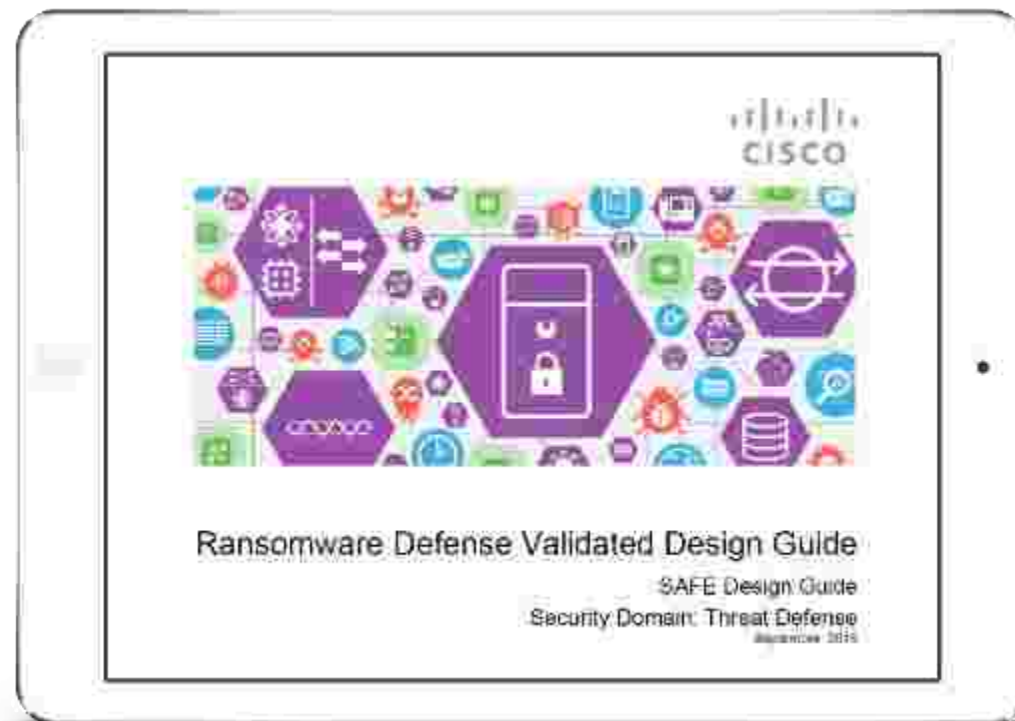
[www.cisco.com/go/ransomware](https://www.cisco.com/go/ransomware)

# Ransomware Defense Prevention Validation

Tested against >20 REAL Ransomware Attack families to validate the solution

- Cisco Umbrella
- Cloud Email Security w/AMP
- AMP for Endpoints
- AMP ThreatGrid

Cloud and software solution that enables quick deployment and protection



[www.cisco.com/go/safe](http://www.cisco.com/go/safe)



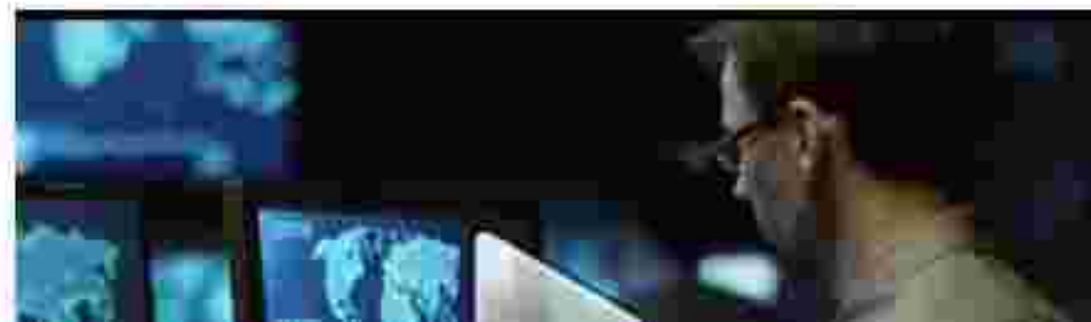


## \$10 Million in Cisco Global Cybersecurity Scholarships!

In our digital era, organizations are relying increasingly on cybersecurity to protect themselves, enable trust, move faster, add value, and grow. As the volume and sophistication of cyberattacks rises, organizations are experiencing a significant shortage of IT professionals with cybersecurity skills.

To help close this security skills gap, Cisco is introducing the Global Cybersecurity Scholarship program. Cisco will invest \$10 million in this program to increase the pool of talent with critical cybersecurity proficiency. Cisco also has enhanced its Security certification portfolio with a [new CCNA Cyber Ops certification](#).

Thank you very much for your interest in the Cisco Global Cybersecurity Scholarship program. We will reopen registration for the Cybersecurity Scholarship in the fall of 2017. Please fill out the form below if you are interested in applying for the scholarship program, and we will notify you of next steps when registration opens.



**Cisco Networking Academy,**  
a Cisco Corporate Social Responsibility program, is  
an IT skills and career building program available to  
learning institutions and individuals worldwide.

# The Networking Academy Learning Portfolio

## Current & Planned



Aligns to Certification



Instructor Training required



Self-paced

\* Available within 12 months

Collaborate for Impact



Introduction to  
Packet Tracer

Packet Tracer

Hackathons

Prototyping Lab

NetRiders

Internships

Exploratory

Foundational

Career-Ready



Networking



Networking Essentials



Mobility Fundamentals



**CCNA R&S:** Introduction to Networks, R&S Essentials, Scaling Networks, Connecting Networks



**CCNP R&S:** Switch, Route, TShoot  
**Emerging Tech Workshop:** Network Programmability\*



Security



Introduction to Cybersecurity



Cybersecurity Essentials  
IoT Security\*



**CCNA Security**



**CCNA Cyber Ops\***



IoT



Introduction to IoT



**IoT Fundamentals:**

Connecting Things, Big Data & Analytics  
Hackathon Playbook



OS & IT



NDG Linux Unhatched



**NDG Linux Essentials**  
**IT Essentials**



**NDG Linux I**



**NDG Linux II**



Programming



**CLA: Programming Essentials in C**



**CPA: Programming Essentials in C++**

**PCA: Programming Essentials in Python\***  
**Emerging Tech Workshop:** Collaboration / Spark API\*



**CLP: Advanced Programming in C\***



**CPP: Advanced Programming in C++\***



Business



Be Your Own Boss



Entrepreneurship



Digital Literacy



Get Connected

# Specifically for Self-Paced Courses

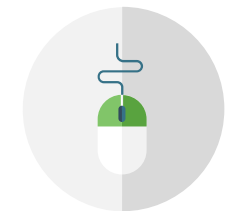
## Business Literacy



- Entrepreneurship



## Digital Literacy



- Get Connected



## Security



- Introduction to Cybersecurity



- Cybersecurity Essentials



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## IoT



- Introduction to IoT



- Introduction to the Internet of Everything



## Networking



- Packet Tracer 101



- Packet Tracer 101 Mobile



- Introduction to Packet Tracer





To get this slide and more about NetAcad Program, pls leave your contact by scanning this QR code:





TALOS

WARNING?

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