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### ZOOM APP

**SECURITY SETTINGS AND RECOMMENDATIONS** 



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#### O1 SET MEETINGS TO PRIVATE

Users can set the meeting to "Private" through two options, including asking participants to join the meeting with password, or enabling the "Waiting Room" function to control the entry of participants.

#### 02 SUGGESTIONS FOR CREATING OR SHARING A MEETING

- Use a different meeting ID and password in each meeting.
- Share the meeting link privately with participants (for example by email) to ensure that the meeting link is private.
- Don't share meeting links on social media platforms to avoid the links being searched publicly.

### O3 AVOID SHARING CONFIDENTIAL INFORMATION

During the meeting, avoid sharing or discussing confidential information or message.





### **04** MAKE SURE THAT THE LATEST VERSION IS USED

- Keep ZOOM updated to the latest version.
- Update the operating system frequently.
- Install anti-virus software and keep its definition files updated.
- Only download the software from the official website or official app store.

### 05 LOG-OUT IF YOU ENCOUNTER ABNORMAL CONDITIONS

If you encounter any abnormal conditions during the meeting, you should immediately log out from all ZOOM accounts and change the account password.

### 06 VIDEO RECORDING OF THE MEETINGS

If the host wants to record the meeting, he/she should firstly notify all participants and keep the video clips properly.

### 07 IDENTIFY PARTICIPANTS

Participants should use identifiable names to make it easier for the host to identify participants.







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#### **SET A RANDOM ZOOM MEETING ID**

When you are scheduling a meeting, **disable** the "Use Personal Meeting ID" option and it will randomly generate a meeting ID to avoid exposure of your personal meeting ID.

's Zoom Mee	eting
Starts	Tomorrow at 10:00 >
Duration	30 mins >
Time Zone	Hong Kong >
Repeat	Never >
Use Personal Meeting ID	
If this option is enabled, any mo change here will be applied to personal meeting ID	
PASSWORD	
Required Meeting Passwo	ord
Password	Input password
MEETING OPTIONS	
Host Video On	



# SECURITY SETTINGS AND RECOMMENDATIONS \*\*RECOMMENDATIONS\*\* \*\*RECOMMENDA



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#### **SET A MEETING PASSWORD**

When you are setting up "Personal Meeting ID", select "Require Meeting Password", and then specify a strong password. Participants are required to use this password to join your meeting.

PERSONAL MEETING	ID (PMI)	
PASSWORD		
Required Meeting	Password	
Password		Input password
Host Video On		
Participant Video	On	
Audio Option	Telephone a	nd Device Audio
Enable Waiting Ro	om	
Allow Join Before	Host	
Automatically Rec	ord Meeting	





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#### **DISABLE "ALLOW JOIN BEFORE HOST"**

This option allows participants to join the meeting before the host joins. However, if you select this option, the first participant entering the meeting will automatically become the host of the meeting, who has complete control of the meeting settings.

When setting "Personal Meeting ID", disable "Allow Join Before Host".

PERSONAL MEETING ID (PMI)	
PASSWORD	
Required Meeting Password	
Password	Input password
Host Video On	
Participant Video On	
Audio Option Telephone	and Device Audio
Enable Waiting Room	
Allow Join Before Host	
Automatically Record Meeting	





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#### **USE WAITING ROOM FUNCTION**

When scheduling a meeting, "Enable Waiting Room" function allows the host to control when a participant joins the meeting.

PASSWORD  Required Meeting Password  Password  Input password  Host Video On  Participant Video On  Audio Option  Telephone and Device Audio Allow Join Before Host  Automatically Record Meeting	<b>〈</b> Personal Mee	ting ID	Save
PASSWORD  Required Meeting Password  Password  Input password  Host Video On  Participant Video On  Audio Option  Telephone and Device Aud  Enable Waiting Room  Allow Join Before Host	DEDSONAL MEETING ID (DMI)		
Required Meeting Password  Password  Input password  Host Video On  Participant Video On  Audio Option  Telephone and Device Audio Devi	PERSONAL MEETING ID (PMI)		
Required Meeting Password  Password  Host Video On  Participant Video On  Audio Option  Telephone and Device Audio Device			
Password Input password  Host Video On  Participant Video On  Audio Option Telephone and Device Audio Enable Waiting Room  Allow Join Before Host	PASSWORD		
Host Video On  Participant Video On  Audio Option Telephone and Device Audio Enable Waiting Room  Allow Join Before Host	Required Meeting Password	d	
Participant Video On  Audio Option Telephone and Device Aud  Enable Waiting Room  Allow Join Before Host	Password	Input p	password
Participant Video On  Audio Option Telephone and Device Aud  Enable Waiting Room  Allow Join Before Host			
Audio Option Telephone and Device Audio Enable Waiting Room  Allow Join Before Host	Host Video On		
Enable Waiting Room  Allow Join Before Host	Participant Video On		
Allow Join Before Host	Audio Option Telephor	ne and Dev	ice Audio
	Enable Waiting Room		
Automatically Record Meeting	Allow Join Before Host		
	Automatically Record Meet	ing	





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### REMOVE ZOOM MEETING PARTICIPANTS

If necessary, you can remove a participant from the meeting. Select the participant who needs to be removed from the participant list, then select "Remove".

Close	Participants (3)	
		<b>½ ≠</b> √
	Chat	
	Make Host	
	Allow Record	
	Put in Waiting Room	
	Rename	
	Remove	
	Cancel	





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#### **LOCK MEETING**

"Lock Meeting" function can prevent anyone new from joining.

Enable "Lock Meeting" under the meeting settings.

Meeting Topic Zo	om Meeting >
Lock Meeting	
Do not allow new participants to join	
Mute on Entry	
Automatically mute when participants join	
Play Chime for Enter/Exit	
Play sound as participants join or leave	
Put Participant in Waiting Room on Entry	
Allow Participants to Chat with	Everyone >
Allow Participants to Rename	





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#### RESTRICT SCREEN SHARING

The meeting can be restricted so that only the host of the meeting can share their screen.

Disable "Allow Participants to Share" under the meeting settings.

Lock Meeting	
Do not allow new participants to join	
Mute on Entry	
Automatically mute when participants join	
Play Chime for Enter/Exit	
Play sound as participants join or leave	
Put Participant in Waiting Room on Entry	
Allow Participants to Chat with	Everyone >
Allow Participants to Rename	
Allow participants to change their name dur	ing a meeting
Allow Participants to Share	
Allow participants to share content	

### FOR MORE CYBER SECURITY TIPS, PLEASE VISIT



### Reference

- 1. Zoom Help Centre <Meetings & Webinars> https://support.zoom.us/hc/enus/categories/201146643-Meetings-Webinars
- 2. HKCERT < HKCERT proposes 10 measures to secure Zoom Meetings > https://www.hkcert.org/my\_url/en/blog/ 20040201
- 3. Privacy Commissioner for Personal Data, Hong Kong <Zoom Data Security Incident> https://www.pcpd.org.hk/english/media/ media\_statements/press\_20200401.html
- 4. Education Bureau <Using e-learning platforms in combination with flipped classroom strategy to support student learning at home> https://www.edb.gov.hk/en/edu-system/primary-secondary/applicable-to-primary-secondary/it-in-edu/flipped.html