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EDUCATION POA e-Platform Parent's Guide (III)

Account Activation and Login Procedures

(Only applicable to parents who have submitted the paper form of "Application Form for Admission to Primary One")

Parents who have provided an email address in the paper form of "Application Form for Admission to Primary One" can check the results of discretionary places admission after activating their POA e-Platform (ePOA) account and binding their account with "iAM Smart+". They can also submit applications and check the results of central allocation via ePOA. For parents who have bound their account with "iAM Smart", they can receive allocation results through the e-Platform.

Points to Note

- (1) The person signing as the "Parent / Guardian" in the "Application Form for Admission to Primary One" will be regarded as the person fully responsible for processing the Primary One Admission application for the applicant child (include making school choices at the Central Allocation Stage). When activating the ePOA account, the account should be bound with the person signing as the "Parent / Guardian" in the "Application Form for Admission to Primary One".
- (2) In general, once the account is activated (i.e. after binding the applicant child's ePOA account with parent's / guardian's "iAM Smart+" / "iAM Smart" account), the account binding cannot be changed.
- (3) For parents with more than one child participating in the POA in the same year, they should activate their ePOA account using the activation link of one of the children as instructed, and then add another child to the same account. Activation of another account is not needed.

ePOA Account Activation Steps

Check the activation e-mail

1

乙部 : 家長 / 監護人資料 PART B: PARENT/GUARDIAN'S PARTICULARS		
9姓名〔中文〕	10 證件編號 DOCUMENT NO	證件類別 DOCUMENT TYPE _
NAME (IN ENGLISH)		
11 住宅電話 HOME TEL. NO.	12 與申請兒童關係 RELATIONSHIP WITH APPLICANT CHILD	13 教育局專用 FOR OFFICE USE ONLY A B
日間聯絡電話/手提電話 DAYTIME CONTACT TEL. NO/ MOBILE PHONE		
電郵地址 EMAIL ADDRESS (可選擇填寫 - 作啟動小一入學電子平台帳戶之用,詳情請 the Notes on How to Complete the "Application Form for Admis	参関「小一入學申請表」填表須知) (Optional - for account	activation of the POA e-Platform. Please refer to

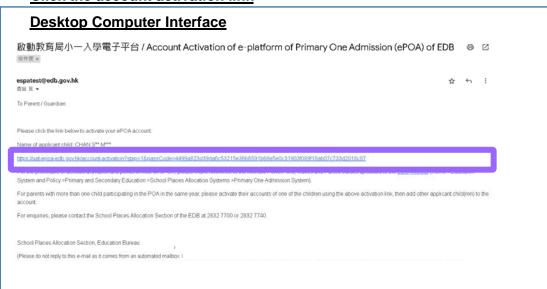
• If parents have provided an email address in the paper form of "Application Form for Admission to Primary One", EDB will send an activation email to the email address provided starting from early November.

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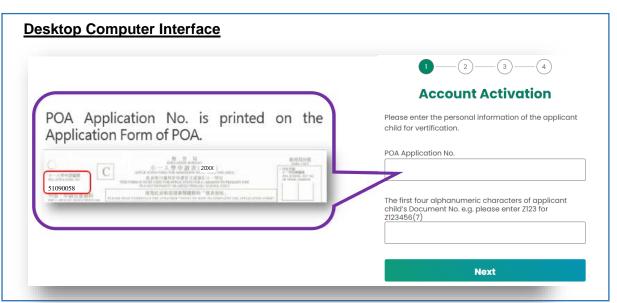
Click the account activation link



 Click on the account activation link sent by EDB (If parents have not received the email, please check the junk email folder).

3

Enter applicant child's information



• Enter the POA application number and the first four alphanumeric characters of the applicant child's document number (It should be identical to the information on the "Application Form for Admission to Primary One"). Click "Next" to proceed.

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Click "Continue with iAM Smart" to bind the account

Desktop Computer Interface



Account Type



Continue with iAM Smart

Create an account bound with "iAM Smart+"/"iAM Smart" for **easy login** and "iAM Smart+" account is required for **digital signing** of all the online forms in POA e-platform.

Do not have "iAM Smart+"/"iAM Smart" yet?
Register Now [2]

< Back

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Log in with "iAM Smart"

Using COMPUTER's browser

- (i) Open and log in to "iAM Smart" App on the mobile phone
- (ii) Tap the "Scan QR Code" button in the "iAM Smart" App on the mobile phone
- (iii) Scan the QR Code on the computer's browser
- (iv) A will appear upon successful scanning



Desktop Computer Interface

Log in with iAM Smart:

- 1. Please open iAM Smart App in your mobile
- 2. Tap the scan button in iAM Smart App
- 3. Scan the QR Code



Using MOBILE PHONE's browser

The browser will automatically connect to the "iAM Smart" App on the mobile phone and log in to "iAM Smart"



Remark: If parents login to the POA e-Platform directly through "iAM Smart" mobile app, they must set Chrome as the default browser for Android devices, and set Safari as the default browser for iOS devices (Non-Private Mode).

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Authorise "iAM Smart" to provide personal information for binding the ePOA account

Desktop Computer Interface

epoa.edb.gov.hk says

This is the first time you have logged in to the POA e-Platform through "iAM Smart". The ePOA will request your personal information via "iAM Smart" to create account.

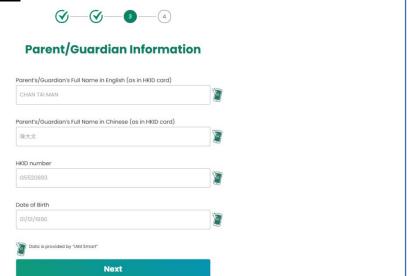


• Click "OK" to proceed.

7

Confirming parent/ guardian's information

Desktop Computer Interface



After confirming parent/ guardian's information, click "Next" to proceed.

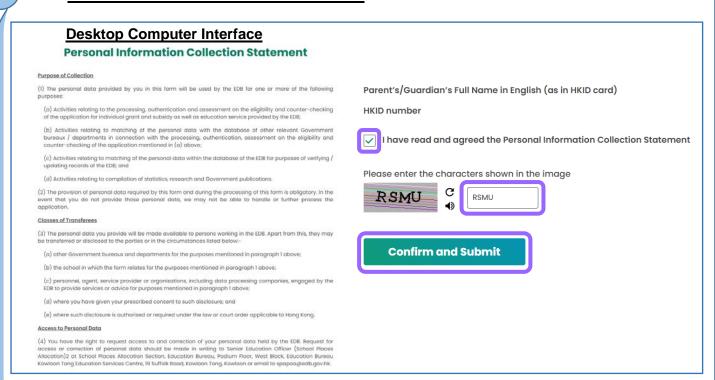
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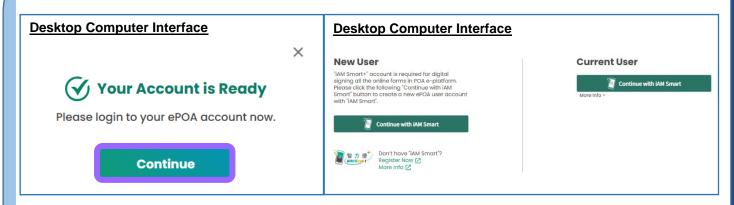
Personal Information Collection Statement



Please read and agree to the Personal Information Collection Statement. Then
enter the characters shown in the image and click "Confirm and Submit".

9

Account Activation Completed



- After clicking the "Confirm and Submit" button, the account is ready.
- After clicking "Continue", the computer / mobile phone interface will be directed to the login page of POA e-Platform automatically.

e-Platform Login Procedures

1 Select "Continue with iAM Smart"

Desktop Computer Interface

Current User



Continue with iAM Smart

More Info >

Click "Continue with iAM Smart" button under "Current User".

Log in with "iAM Smart"

Desktop Computer Interface

iAM Smart





Log in with iAM Smart:

- 1. Please open iAM Smart App in your mobile
- 2. Tap the scan button in iAM Smart App
- 3. Scan the QR Code



- Open and log in to the "iAM Smart" App on the mobile phone, select "Scan" and scan the QR Code on the browser.
- Upon successful scanning of the QR code, the "iAM Smart" App will show that parents have logged in to the "POA e-Platform". The QR Code on the browser turns into a tick mark.

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Account Activation and Login Procedures

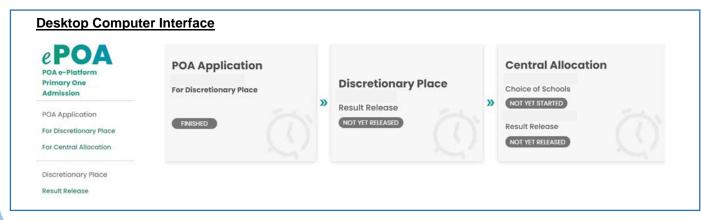
3

Login process completed

epoa.edb.gov.hk says Login successful.



• After a successful login, a window will pop up on the computer screen, informing parents that they have logged in to the e-Platform successfully. Please click "OK" to proceed.



Login successful.

* The user interface of the relevant POA e-platform is for reference only.

(The interface may change subject to modifications due to system developments.)

Publish

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Parents may refer to the "iAM Smart" website about the registration methods of "iAM Smart" / "iAM Smart +".

Link: https://www.iamsmart.gov.hk/en/reg.html or scan the QR code on the right.



