EDUCATION 2026 POA e-Platform Parent's Guide (VII)

Change of Personal Particulars

Apart from submitting primary one applications and checking results, parents who have registered as users of Primary One Admission e-Platform (POA e-Platform) and bound their accounts to "iAM Smart +" mobile application can also submit the application for the Change of Personal Particulars.

Points to Note

- (1) Parents should input information that needs to be updated only. Other fields can be left blank.
- (2) This form is for changing applicant child's personal particulars only. For transferring school nets due to the change of address, please refer to Parent Guide (6) (website link: Education Bureau (EDB) website > Education System and Policy > Primary and Secondary Education > School Places Allocation Systems > Primary One Admission System > Resources on Primary One Application e-Platform > (VI) Transfer of School Net > Pamphlet).
- (3) Please prepare the documents required as below.

| Item | Document Required | | |
|--|--------------------------------|--|--|
| Personal Particulars (Applicant Child, Parent / Guardian) | Relevant Identity Document, | | |
| | e.g. Birth Certificate, Travel | | |
| | Document, Deed Poll | | |
| Residential Address (Same School Net) | Address Proof Documents* | | |
| Correspondence Address (No Change of Residential Address) | Not Applicable | | |
| Adding / Deleting the Item "Children with Special Education Needs" | | | |
| Adding / Deleting the Item 'Cannot Use Chinese as Learning | | | |
| Medium' | | | |

^{*}Acceptable Hong Kong residential address proof documents include stamped tenancy agreement with the tenancy period commenced, demand note for rates and/or government rent, tenancy agreement or tenant's rent card issued by the public housing authorities, residential telephone bill, and the bills from various public utility companies, like Towngas, HK Electric Company Ltd., Water Supplies Department, etc. Other documents such as bank statements, mobile phone bills, court summons and tax demand notes will not be accepted.

- (4) To efficiently handle a large number of applications, each login to ePOA is limited to 30 minutes. Please complete the application within 30 minutes. If necessary, parents may use the "Save as draft" function and continue the application at the next login.
- (5) Please note that successful submission of application does not mean your application has been approved. The EDB may request you to submit other supplementary documents to process your application, if necessary.
- (6) If parents login to the "POA e-Platform" directly through "iAM Smart" mobile app, they must set Chrome as their default browser for Android devices, or set Safari as their default browser for iOS devices (Non-Private Mode).

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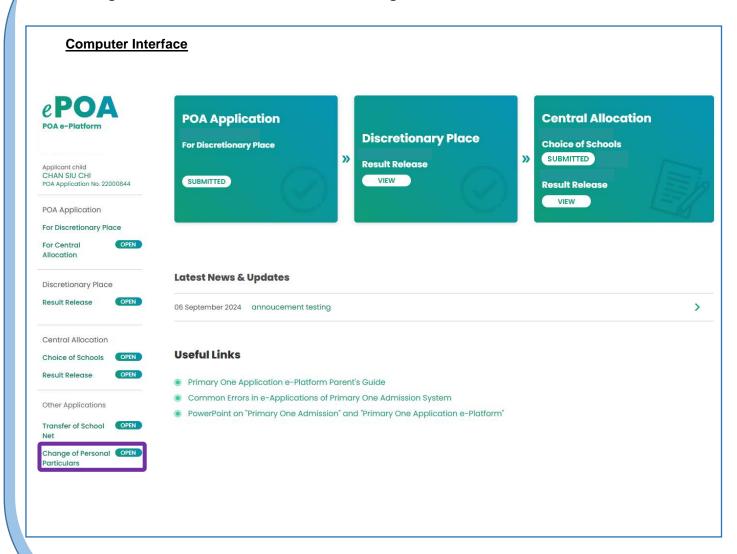
Change of Personal Particulars

ePOA Change of Personal Particulars Procedures

1

Step 1: Login POA e-Platform

• Login "POA e-Platform". Then, click "Change of Personal Particulars" on the left menu.



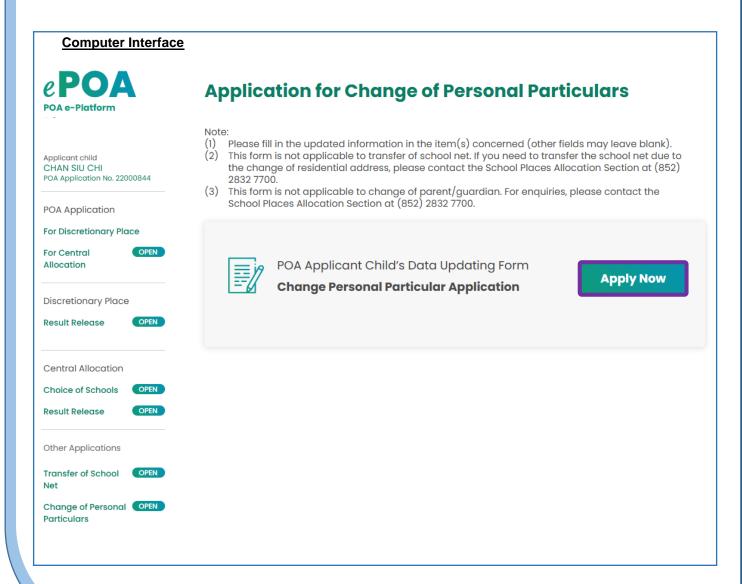
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Change of Personal Particulars

2

Step 2: Click "Change of Personal Particulars"

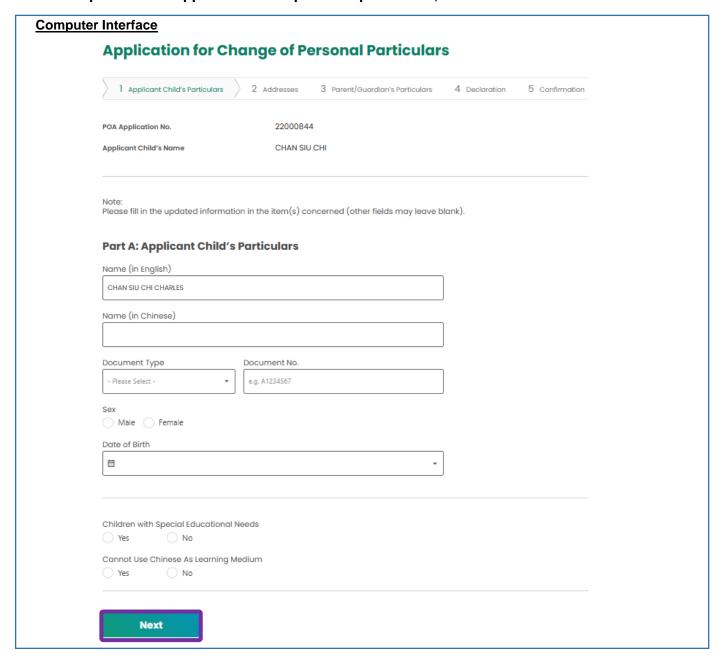
- Click "Apply Now" on the page "Application for Change of Personal Particulars".
- Please note that, parents should input information that <u>needs to be updated</u> only.
 Other fields can be left blank.



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Change of Personal Particulars

- 3.1
 - Step 3: Input information that needs to be updated
 - (1) Update applicant child's personal particulars:
 - Input the new applicant child's personal particulars, and then click "Next".



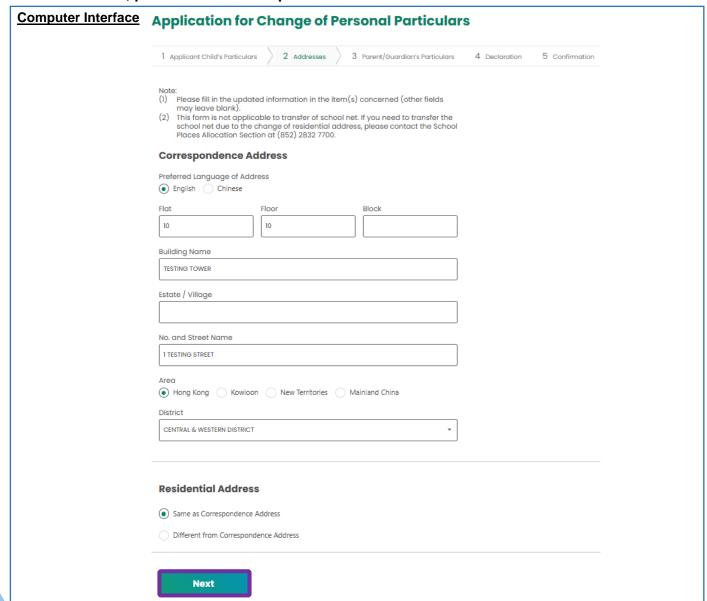
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Change of Personal Particulars

3.2

Step 3: Input information needs to be updated

- (2) Update correspondence address / residential address (only applicable to the same School Net):
- Please note that, this form is for changing applicant child's personal particulars only. If parents need to transfer the school net due to the change of address, please refer to Parent Guide (6).
- Input the new correspondence and residential address, and then click "Next".
- Besides, parents need to complete Part C of this form.



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Change of Personal Particulars

3.3

Step 3: Input information that needs to be updated

- (3) Update parent / guardian's particulars:
- Input the new parent / guardian's personal particulars, and then click "Next".
- This form is not applicable to change of parent / guardian.

| Applicant Child's Particulars 2 | Addresses | 3 Parent/Guardian's Particulars | 4 Declaration | 5 Confirmation |
|--|--------------|---------------------------------|---------------|----------------|
| Note: (1) Please fill in the updated informay leave blank). (2) This form is not applicable to please contact the School Pla | change of pa | rent/guardian. For enquiries, | | |
| Part B: Parent / Guardia | ı's Particı | ulars | | |
| Name (in English) | | | _ | |
| CHAN TAI MAN JOHN | | | | |
| Name (in Chinese) | | | | |
| Document Type Please Select ▼ | Document No | Э. | | |
| Home Tel. No. | | | | |
| □ N/A | | | | |
| Daytime Contact Tel. No. / Mobile F | hone | | | |
| N/A | | | | |
| Relationship with Applicant Child | | | \neg | |
| Please Select | | , | • | |

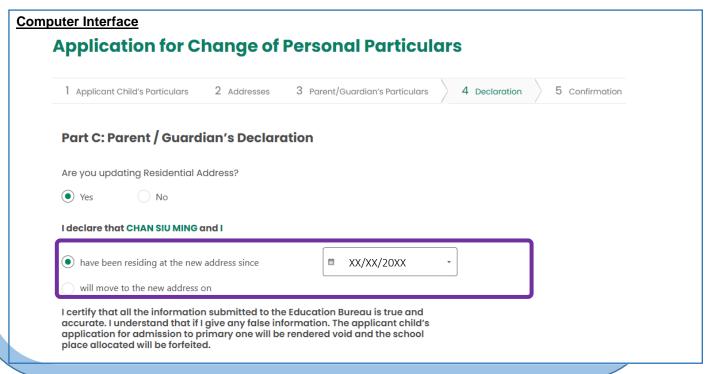
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Change of Personal Particulars

4

Step 4: Input information in Parent / Guardian's Declaration

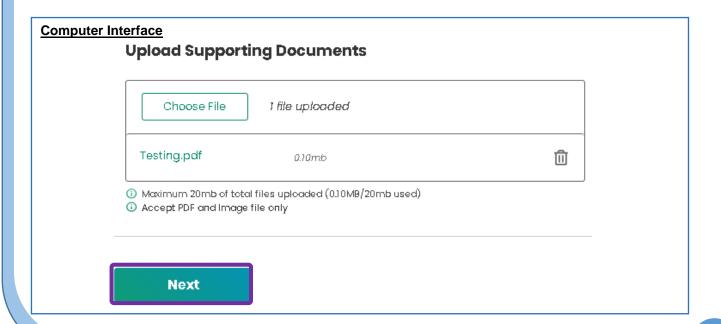
Please click the relevant option and provide the start date of residence at the new address
if you move to a new address.



5

Step 5: Upload Supporting Documents

- Upload supporting documents. For details, please refer to page 1 of this Guide (Points to Note Point 3).
- Click "Next" after finish.



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Change of Personal Particulars

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Step 6: Confirm the Information Provided for the Change of Personal Particulars

• Please double check and confirm the information provided for the Change of Personal Particulars. Read and acknowledge the relevant statements, and then click "Sign with iAM Smart".

Computer Interface Application for Change of Personal Particulars POA Application No. 22000844 **Applicant Child's Name CHAN SIU CHI** Part A: Applicant Child's Particulars Name (in English) CHAN SIU CHI CHARLES Name (in Chinese) **Document Type** Document No. Sex Date of Birth Children with Special Educational Needs Cannot Use Chinese As Learning Medium / Edit ✓ I have read and acknowledged the <u>Points to Note</u> and <u>Personal Information Collection Statement.</u> I confirm the correctness of all the above information provided for this POA application. Signature of Parent / Guardian Sign with iAM Smart More Info >

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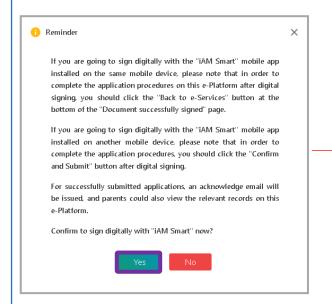
Change of Personal Particulars

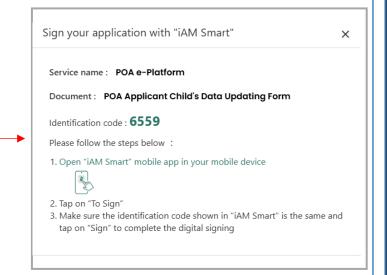
7

Step 7: Sign with "iAM Smart+"

Computer Interface

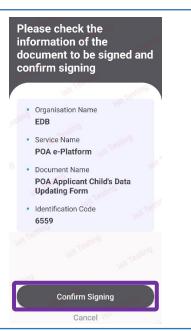
- The system will pop up a message box about digital signature. After confirmation, the system will remind parents to open the "iAM Smart" App in the mobile phone.
- If you are using the "iAM Smart" mobile app on the same device to perform a digital signature, after digital signing, you should click "Back to e-Services" at the bottom of the "Document successfully signed" page in order to return to the e-Platform and complete the application.





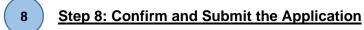
Smartphone Interface

 Open the "iAM Smart" App in the mobile phone, and then click "Confirm Signing" to proceed.

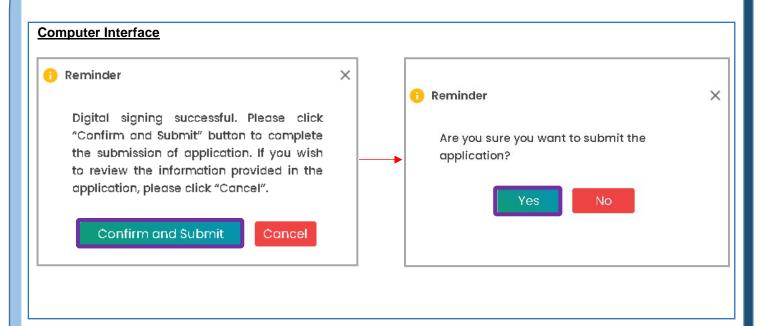


EDUCATION 2026 POA e-Platform Parent's Guide (VII) **BUREAU**

Change of Personal Particulars



The System will remind the parent that the application is signed successfully. Please note that having signed the application does not mean that your application has been successfully submitted. Click "Confirm and Submit" and "Yes" to submit the application.



- After confirmation, the System will pop up a message box to inform parents that the application has been submitted.
- Please note that successful submission of application does not mean that your application has been approved. The EDB may request you to submit other supplementary documents to process your application, if necessary.



BUREAU

EDUCATION 2026 POA e-Platform Parent's Guide (VII)

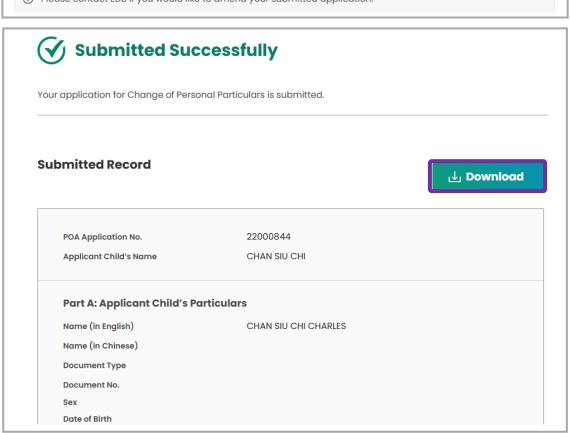
Change of Personal Particulars

Step 9: View the Application for Change of Personal Particulars

Parents can view the change of personal particulars application information and download the related information via the e-Platform for retention.

Computer Interface

Application for Change of Personal Particulars Note: (1) Please fill in the updated information in the item(s) concerned (other fields may leave blank). This form is not applicable to transfer of school net. If you need to transfer the school net due to the change of residential address, please contact the School Places Allocation Section at (852) This form is not applicable to change of parent/guardian. For enquiries, please contact the School Places Allocation Section at (852) 2832 7700. **Date Submitted Approval Status** Application for Change of Personal Particulars SUBMITTED Processing (i) Please contact EDB if you would like to amend your submitted application.



BUREAU

EDUCATION 2026 POA e-Platform Parent's Guide (VII)

Change of Personal Particulars

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Step 10: Download the Change of Personal Particulars Application

Click "Download" to view the PDF file of the related application.

Computer Interface



Submitted Successfully

Your application for Change of Personal Particulars is submitted.

Submitted Record

⊥ Download

小一入學申請編號 POA Application No.

22000844

EDUCATION BUREAU 小一入學申請兒童資料更新表格 POA APPLICANT CHILD'S DATA UPDATING FORM 住址所屬 小一學校網編號 POA SCHOOL NET NO. HOME ADDRESS

02

甲部:申請兒童資料 PART A: APPLICANT CHILD'S PARTICULARS

| 姓名 (中文) | | | |
|------------------------------------|----------------------|--|--|
| NAME (IN ENGLISH) | CHAN SIU CHI CHARLES | | |
| 證件編號 DOCUMENT NO. | | | |
| 證件類別 DOCUMENT TYPE | | | |
| 性別 SEX | | | |
| 出生日期 (DD-MM-YYYY) DATE OF BIRTH | | | |

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Change of Personal Particulars

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Step 11: Receive Confirmation Email about the Change of Personal Particulars Application

 Parents may check the confirmation email regarding the submission of the change of personal particulars application via the email address linked to the "Primary One Admission e-Platform" account.

Computer Interface

遞交更改個人資料申請 / Submission of Application for Changing Personal Particulars

To Parent / Guardian:

The Application for Changing Personal Particulars of Applicant Child (POA Application Number: 22000844) is submitted via ePOA.

For enquiries, please contact the School Places Allocation Section of the EDB at 2832 7700 or 2832 7740.

School Places Allocation Section, Education Bureau

(Please do not reply to this e-mail as it comes from an automated mailbox.)

EDUCATION 2026 POA e-Platform Parent's Guide (VII)

Change of Personal Particulars

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Step 12: Receive Confirmation Email about Accepted / Rejected Application

• Parents may check at a later time the acceptance / rejection notification of the application via the email address linked to the "Primary One Admission e-Platform" account.

Computer Interface

接納更改個人資料申請 / Application for Changing Personal Particulars Accepted

To Parent / Guardian:

Application for changing personal particulars of Applicant Child (POA No.:22000844) had been accepted.

For enquiries, please contact the School Places Allocation Section of the EDB at 2832 7700 or 2832 7740.

School Places Allocation Section, Education Bureau

(Please do not reply to this e-mail as it comes from an automated mailbox.)

Computer Interface

不接納更改個人資料申請 / Application for Changing Personal Particulars Rejected

To Parent / Guardian:

Application for changing personal particulars of Applicant Child (POA No.:22000844) had been rejected.

For enquiries, please contact the School Places Allocation Section of the EDB at 2832 7700 or 2832 7740.

School Places Allocation Section, Education Bureau

(Please do not reply to this e-mail as it comes from an automated mailbox.)

* The user interface of the relevant POA e-platform is for reference only. (The interface may be different subject to modifications for system developments.)

Publishing Date: December 2025



Parents may refer to the "iAM Smart" website about the registration methods of "iAM Smart" / "iAM Smart +".

Link: https://www.iamsmart.gov.hk/en/reg.html or scan the QR code on the right.





"iAM Smart" Homepage https://www.iamsmart.gov.hk/en/ or scan the QR code on the left POA e-Platform Homepage https://epoa.edb.gov.hk or scan the QR code on the right

